

VENUE

POLICY 2024



VENUE AMENITIES FOR WEDDING EVENTS

- Professional DJ services throughout the event, as well as Audio Sound & Light System.
- Laze provides round or rectangular tables with floor length white linens.
- 150 gold Tiffany chairs or 150 wooden cross-back chairs are included in the venue equipment.
- Valet parking services upon request for guests' vehicles, excluding buses.

PAYMENT & CANCELLATION

- In all mentioned prices VAT is included.
- All payments are settled directly with Laze Santorini.
- All deposits & payments are non-refundable.
- Tentative bookings without a deposit paid will only be held for a period of seven (7) days.
- After that Laze reserves the right to release any date.
- To reserve a date 50% of the total event cost is required to secure your reservation.
- Full payment of the total cost is required (30) days prior to the event date.
- Services will not be provided without the final payment being received.
- The final number of attendees must be confirmed at the latest 15 days prior to the scheduled event date. After this date the number of guests can only increase.
- Payments are accepted via credit cards (Visa, Master Card, AmEx) or via Bank transfer.
- Should you wish to settle via credit card an additional 4% (Visa, Master Card) or 6% (AmEx) on the total cost will be added due to bank fees.
- For bank transfers all transaction costs will be added on top of the agreed event amount.
- Any additional charges need to be settled on departure.
- A standard 10% gratuity fee will be applied to the open bar cost of any event held at Laze.
- In case of VAT percentage change by the Greek Laws, Laze reserves the right to adjust it immediately, as well as in the case of currency change.

MUSIC & SOUND

- Any music can be played until 00:00 am with a limit to 100 db which cannot be exceeded for any reason.
- After 00:00 music is to be turned down to 70 db.
- All music and sound of any nature, must stop at 01:00 am.
- Any kind of entertainment is welcome at Laze under the condition that Bands, external DJ's and Musicians must provide their own sound equipment.
- No electrical equipment shall be fixed or installed at the property without the approval of the venue manager.
- Any free-standing equipment should be of a sturdy construction.
- After cables installation, external suppliers must cover and remove any remaining pieces left in order to prevent any danger for Laze guests and personnel.

MENU & DRINKS

- Laze offers in-house catering services provided by Spicy Bites.
- No food or beverages of any kind, other than those provided by Spicy Bites Catering will be permitted (with the exception of wedding cakes).
- Open Bar services start upon guests' arrival.
- Drink packages should be finalized at the latest 30 days prior to the event date.
- Cash bar and bar tab are available as options, after the open bar package is over. Corkage fee (30 euro/bottle) can apply only on limited number of bottles provided by the client or an external supplier.
- Laze practices principles of responsible service of alcohol. Intoxicated persons will not be served alcohol and may be removed from the premises.
- In case of a specific brand shortage, Laze will replace it with a similar quality one.
- The legal drinking age in Greece is 18 years. Laze personnel may request ID to show proof of age at any time.
- Kids under 12 y/o are free of charge regarding the Open Bar services. Kids from 12 to 18 y/o are charged with 40 euro/kid for the entire duration of the event.
- The cost for the extra hours of the Open Bar services will be based on the original confirmed number of guests.

DECORATION

- Signs, banners, back drops, staging and decorations must be approved by Laze prior to the function. No nails, screws, staples adhesives or fastenings may be driven into or attached to the walls, doors, floors, furniture, fittings and equipment without the express consent of the venue manager.
- Glass decorations should not be used in the pool areas.
- Metallic foil confetti or glitter confetti must not be used OR thrown as they are seriously harmful to the environment. Bio-degradable paper confetti or light colour rose petals to avoid staining, can be used as an alternative.
- The venue will be left clean and tidy and in the same condition as before the function.
- Any items that have not been collected after the event will be disposed of within seven (7) days.

EVENTS POLICY

- Swimming or entering the pool is not permitted by anyone during any event.
- Children must be supervised at all times. Supervision of children is the sole responsibility of their parent/guardian.
- Laze is available for setup 1 ½ hours before guests' arrival. Subject to circumstances event preparations may start earlier than this.
- Fireworks are allowed until 23:00.
- Smashing plates are not allowed.
- Smoke machines, naked flame and sky lanterns are not permitted within the venue premises.
- Laze venue manager will be on-site for the duration of the event. Any instructions given by the venue manager in relation to the conduct of the function must be followed immediately.
- The manager of the venue has the authority to terminate the event should any instructions or conditions not be observed. In this case nil monies will be refunded.
- Vendors/suppliers/contractors who wish to operate within Laze shall be equipped with a Greek VAT number as per the European Tax Regulation 2006/112.

- Vendors/suppliers/contractors booked directly by the couple shall be responsible for complying with the applicable laws in connection with the event, including obtaining any license required and paying taxes, duties due, etc.
- Laze cannot accept and/or permit services by vendors/suppliers/contractors in case a Greek VAT number is not acquired.
- At Laze Santorini discretion, we reserve the right to reject any vendor with whom we have had a previous negative experience.
- Drone filming is allowed only with a proof of the legal license. Drone operators must keep the flight range where the privacy of neighbouring Hotels and residences is not disturbed.
- If an event is disrupted due to weather conditions, we are not responsible and there will be no refunds, financial or otherwise for event cancellation/interruption due to inclement weather.
- Laze does not offer set up services of favours, centrepieces or other general décor items.
- If any loss of the venue equipment or damage outside of normal wear and tear occurs, replacement cost will be levied.
- Laze cannot be held responsible for the damage or loss of guests' personal belongings, personalized equipment (cake toppers & serving sets, champagne flutes, etc.) or any property provided by outside parties unless such loss or damage is caused due to wilful act or negligence of the venue employees.
- In the unfortunate instance that you may have a complaint related to our services this must be brought to our attention during the course of the event as well as in writing not more than 48 hours after the event has taken place.
- Laze Santorini reserves the right to use its own photographer/videographer during the event, in order for pictures/videos to be used in the company's webpage and social media for advertising purposes.